

Business Model: How You Make Money

This section is straightforward but must be logical. Explain your revenue streams: subscription fees, transactional revenue, licensing, advertising, or hybrid models. Harvard emphasizes **unit economics**. You need to show your cost of customer acquisition (CAC), lifetime value (LTV), and gross margins. If the numbers do not work at a unit level, the plan will fail. Provide a breakdown of your pricing strategy and how it aligns with customer willingness to pay. For early-stage startups, the template often asks you include a **scalability hypothesis**: how will unit economics improve as you grow?

Competitive Advantage: The Moat

Why will you win? This section goes beyond features to discuss sustainable competitive advantages. The HBS template asks for explicit identification of your moat: patents, network effects, proprietary technology, brand loyalty, or first-mover advantages. Be honest about barriers to entry for others and for yourself. Investors respect founders who acknowledge challenges. For example, if your competitive advantage is a unique algorithm, explain why it is hard to replicate and how you will continue to improve it.

Marketing and Sales Plan

Many entrepreneurs underestimate the difficulty of acquiring customers. In the Harvard template, you must detail your go-to-market strategy. Will you rely on inbound content marketing, direct sales, partnerships, or paid acquisition? Include specific channels, cost assumptions, and conversion funnels. For instance, “We will spend \$50,000 on targeted LinkedIn ads in the first quarter, expecting a CAC of \$200 and a conversion rate of 3%.” This level of detail shows you have thought about execution, not just theory.

Operations Plan

How will your business run day-to-day? This section covers production, supply chain, technology infrastructure, and logistics. Even a software company needs to discuss development cycles, server costs, and customer support. The HBS template encourages a **process map** for key activities. For a physical product, you would include manufacturing partners, quality control, and distribution. For services, describe the delivery methodology and quality assurance. Keep it concise but realistic.

Development Milestones and Timeline

Investors want to see that you have a plan with measurable checkpoints. Create a timeline for the next 12 to 24 months using milestones such as product launch, first paying customers, key hires, and revenue targets. The Harvard approach uses a **Gantt chart or table**. Be specific: “Q1 2025: complete beta testing with 100 users; Q2 2025: hire first salesperson and achieve \$50k MRR.” This demonstrates that you understand pacing and can

manage resources.

Team: The People Behind the Plan

“Ideas are cheap, execution is everything.” This HBS mantra places enormous weight on the founding team. In this section, list each founder’s relevant experience, previous startups, domain expertise, and role in the company. If there are gaps (e.g., no technical co-founder), explain how you will fill them. Many plans also include an **advisory board** with credible names. The template often asks for a one-paragraph biography for each key person. Show why this team is uniquely equipped to execute the plan.

Financial Projections

Financial projections in the HBS template are not wishful thinking. They must tie directly to the assumptions made earlier in the market analysis and business model. Typical projections include a three- to five-year income statement, cash flow statement, and balance sheet. Use **realistic growth rates** and include a detailed breakdown of expenses. Sensitivity analysis is valued: show best-case, base-case, and worst-case scenarios. Investors will pressure-test your numbers, so have clear backing for each assumption. For early-stage companies, the template often requires a **sources and uses of funds** table, explaining exactly how you will deploy the capital you are raising.

Risk and Exit Strategy

No plan is complete without acknowledging risks. The HBS template asks you to list major risks—market risk, technology risk, regulatory risk, team risk—and discuss mitigation strategies. An exit strategy is also expected: potential acquisition targets, IPO timeline, or succession plan. This shows that you have considered the long term and that you understand the investor’s perspective (liquidity). Even if you intend to build a lifestyle business, discussing a realistic exit builds credibility.

HOW TO USE THE HBS BUSINESS PLAN TEMPLATE EFFECTIVELY

Start with Research, Then Write

Do not sit down and start writing blindly. Begin with customer development interviews, secondary market reports, and competitive analysis. Use the template as a guide to organize your findings. Harvard professors advise writing the **entire plan in pencil**—meaning be prepared to iterate. Each section should be reviewed by mentors or advisors before finalizing.

Keep It Concise (But Comprehensive)

The HBS template is known for its brevity compared to others. The goal is not to produce a 50-page document but a focused 15-20 page plan that is easy to read. Use appendices for detailed data. Every paragraph should earn its place. Strong writing is

clear and avoids jargon. Remember that investors may spend less than five minutes on your plan initially.

Align Your Plan with Your Audience

If you are pitching to venture capitalists, emphasize scalability, large market size, and high margins. If you are seeking a bank loan, highlight cash flow stability and collateral. The template is flexible; you can adjust the depth of each section based on the reader. However, the core structure remains valuable for any audience.

COMMON MISTAKES AND HOW TO AVOID THEM

- **Overly optimistic projections:** Entrepreneurs often assume 50% month-over-month growth without proof. Use conservative estimates and benchmark against industry averages.
- **Ignoring competition:** Claiming “no competition” immediately loses credibility. Acknowledge competitors and explain your differentiation.
- **Weak executive summary:** If you cannot describe your business in one page, you don’t understand it well enough.
- **Lack of focus on team:** Investors fund people, not just ideas. Highlight relevant past successes and domain expertise.
- **Forgetting the plan is a living document:** Update it as you learn. A static plan is a sign of inflexibility.

COMPARING THE HBS TEMPLATE TO OTHER BUSINESS

PLAN FRAMEWORKS

The Harvard Business School business plan template is often compared to the **Business Model Canvas** (Lean Startup) and the **SBA traditional business plan**. The canvas is a one-page visual tool great for brainstorming but lacks the depth for serious fundraising. The SBA plan is more bureaucratic and longer. The HBS template occupies a sweet spot: it demands rigorous analysis but remains focused on the key questions that matter to investors. It also emphasizes strategic storytelling, which is more persuasive than a simple spreadsheet.

Another close relative is the **Berkeley Haas or Stanford GSB plan**, which share similar components but may differ in emphasis. HBS is particularly known for its case method approach, so the plan is expected to be argument-driven rather than simply descriptive.

CONCLUSION: YOUR ROADMAP TO CLARITY AND FUNDING

The Harvard Business School business plan template is not a bureaucratic hurdle but a powerful strategic exercise. By forcing you to address the opportunity, the market, the business model, and the team in a structured manner, it reveals weaknesses before they become fatal. Whether you are a first-time entrepreneur or a seasoned executive launching a new division, using this template will instill discipline and clarity. Start by researching your market, then build each section with evidence and narrative. Revise relentlessly, and use it as a communication tool with potential partners, employees, and investors. A well-executed plan following the HBS approach can turn a vague idea into a fundable venture. Now it is time to get to work—your opportunity awaits.